

Privacy Policy

Esplanade Market Solutions respects Clients' privacy and confidentiality of their personal data.

Esplanade Market Solutions' Privacy Policy is aimed to protect Clients' personal and financial data received by Esplanade Market Solutions as part of the service provision. To safeguard your data, Esplanade Market Solutions uses the most sophisticated modern technologies ensuring confidentiality of Client information. When signing up, Client specifies his or her personal data which are used by Esplanade Market Solutions solely for communication and contract performance. Esplanade Market Solutions guarantees that Clients' personal data shall not be disclosed except as required under applicable law.

Signing up for an account with Esplanade Market Solutions, Clients give their consent to share personal information with Esplanade Market Solutions which will be used by Esplanade Market Solutions to confirm the Clients' identities and secure their broker accounts. This information is collected in strict compliance with stringent screening procedures used internationally to prevent money laundering transactions, ensure safe and secure trading for Clients. Clients agree to provide exact, correct and updated information on their identity. Besides, Clients must expressly state they are signing up and intend to trade on their own behalf, shall under no circumstances seek or use the possibility to act in any potentially fraudulent way, do not intend and shall not pass as other persons.

When providing broker services, we collect and store data on Clients' trading activity. Esplanade Market Solutions uses a secure database to prevent data theft and ensure its integrity. Esplanade Market Solutions exchanges different types of data when interacting with Clients, including information provided to Clients, Clients' requests, Cookies, IP addresses etc. Esplanade Market Solutions uses these data solely to ensure stable service, provide the best possible environment, secure broker accounts and prevent money laundering.

Esplanade Market Solutions uses the most secure state-of-the-art data protection tools and updates them on a regular basis. However, the Internet should never be considered a safe means of data transfer, as it can be compromised during transfer if an error occurs. As such, Clients can transfer their personal data to Esplanade Market Solutions using any method of their choice, as long as it complies with the Client agreement, User Agreement and other terms and conditions adopted by Esplanade Market Solutions. Esplanade Market Solutions strives to ensure complete security of Clients' data but is unable to guarantee data integrity under force majeure circumstances (technical failures, hacker attacks or similar events).

Esplanade Market Solutions may provide Clients' personal data to government agencies if required by law. Esplanade Market Solutions shall not disclose your personal information to third parties without prior approval.

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ESPLANADE MARKET SOLUTIONS

During data collection, we capture freely accessible Client's data he or she is willing to share with Esplanade Market Solutions. We also use cookies to track Client's interaction with the Esplanade Market Solutions website. These data collection tools are used solely for Client's security. All data collected by Esplanade Market Solutions shall be made available only to employees and representatives of Esplanade Market Solutions responsible for screening Client's account information, ensuring safety and confidentiality of Clients.

Esplanade Market Solutions shall never disclose personal or any other confidential data of current and former Clients to third parties without Clients' prior express approval in writing, unless this disclosure is required by law or is imperative for any other reasons to verify Clients' identities, protect their accounts or personal information.

Esplanade Market Solutions hereby declares all personal information of Employees and representatives to be confidential. This information shall not be disclosed to Clients and/or third parties unless required by law.

Esplanade Market Solutions is not responsible for communication of Clients with Employees by any means, except corporate mail and phone communication. Any other communication will be regarded as collusion between the Client and the Employee and may be the basis for blocking the trading account of the client forever.

Esplanade Market Solutions reserves the right to revise the Privacy Policy from time to time. We will notify you of the change, as it requires your approval. Please contact us if you wish to file a complaint or a suggestion on how Esplanade Market Solutions manages your personal information.